

# **MONKEY WORLD – APE RESCUE CENTRE**

## **Risk Assessment for School & Group Educational Visits**



**Please note: We are a primate rescue and rehabilitation centre and not a zoo, as such the majority of our primates have been abused, neglected and exploited. We would be grateful if you could remind your students of this fact prior to entering our park.**

**We have offered our rescued monkeys and apes sanctuary, free from abuse of any kind and we will not tolerate any behaviour from visitors that causes distress to our primates in anyway e.g. shouting, screaming, banging on the viewing windows, running up and down outside enclosures, throwing items into the enclosures, feeding our primates etc.**

**Visitors that do not abide by the rules of entry to the park will be asked to leave and no refund will be given.**

### **Risk Assessment Guidance**

Monkey World operates under the auspices of the Zoo Licensing Act. We are subject to annual inspections from Enforcement Officers who look at the way we take care of our Primates and the safety of Staff and Visitors. The licence has to be renewed every six years.

We strongly recommend that group organisers make a pre-visit to Monkey World and carry out their own risk assessment. We allow one free entry per class/group which is available on request when booking your visit. In the event that a pre-visit is impossible, this document provides a general outline of the risks and controls identified.

It is essential that all children are supervised throughout their visit to us and that all attending the visit understand the following:

- the aims and objectives of the visit
- how to avoid specific dangers and why they must follow rules
- why safety precautions are in place and standard of behaviour is expected
- who is responsible for the Group
- what to do if approached by anyone outside the Group
- what to do if separated from the Group
- the time and place of departure of the Group
- that in an emergency situation e.g. first aid, they must notify a member of Monkey World staff urgently (as laid down in the DfES Health and Safety of Pupils on Educational Visits 1998)

### **INSURANCE**

We have combined liability insurance, the certificate of which may be seen upon entry of the park if requested.

### **HEALTH & SAFETY REGULATIONS**

We comply with all current health & safety regulations pertaining to the Park.

### **RISK ASSESSMENT OF POTENTIAL HAZARDS**

All potential hazards on site do not exceed low to medium levels of risks. We strive to maintain high standards of safety on site at all times.

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What are the hazards?	What are the risks?	Who might be harmed?	Controls Required
<b>Spread of COVID-19 Coronavirus: General</b>	Public Safety	Visitors to the park  Staff	<ul style="list-style-type: none"> <li>• Wearing of face masks/coverings/visor mandatory for primate care staff/ general staff when appropriate.</li> <li>• 20+ new sanitising stations introduced across the park with clear signage in place.</li> <li>• Signage and advice in place across the park reminding visitors to social distance.</li> </ul>
<b>Dangerous Animals</b>	Being bitten/scratched	Visitors to the park	<ul style="list-style-type: none"> <li>• NO feeding or contact with primates at the park allowed.</li> <li>• Warning signs on the enclosures.</li> <li>• Safety barriers are in place.</li> <li>• Feeding of animals is totally prohibited.</li> </ul>
<b>Playing Apparatus</b>	Accidental injury, falling, tripping etc.	Visitors to the park	<ul style="list-style-type: none"> <li>• Children must be supervised at all times.</li> <li>• All three play areas have a soft fall surface area where appropriate.</li> <li>• Climbing frames are inspected daily for potential risks.</li> <li>• Disabled swing to be unlocked by Staff Member when required</li> <li>• We have first aid facilities with a registered first aider on site at all times.</li> <li>• <i>Please see additional Great Ape Play Area Risk Assessment</i></li> </ul>
<b>Parkland</b>	Accidental injury, slips, trips and falls	Visitors to the park	<ul style="list-style-type: none"> <li>• Safety notices are shown where relevant.</li> <li>• Safety barriers are in place.</li> <li>• Footpaths are well maintained with low kerbing.</li> <li>• All ponds and water areas on site have safety barriers erected around them.</li> <li>• We have first aid facilities with a registered first aider on site at all time.</li> </ul>
<b>Electric Fences</b>	Electric Shock	Visitors to the park	<ul style="list-style-type: none"> <li>• Electric fence warning signs.</li> <li>• Electric fences are out of the reach of children.</li> </ul>
<b>Fire</b>	Evacuation	Visitors to the park  Staff	<ul style="list-style-type: none"> <li>• Emergency procedures are in place.</li> <li>• They comply with local and national fire regulations.</li> </ul>

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<b>Primate Escape</b>	Public Safety	Visitors to the park  Staff	<ul style="list-style-type: none"> <li>• All enclosures have substantial overhangs/electric and secondary fencing.</li> <li>• All enclosures have double and treble locking systems.</li> <li>• Only trained staff have access to these areas and to the locking systems.</li> </ul>
<b>Child Welfare Risk</b>	Lost Child	Visitors to the park	<ul style="list-style-type: none"> <li>• Lost children are to report to a member of Monkey World staff immediately.</li> <li>• Staff are trained in procedures in dealing with lost children and other emergency situations.</li> <li>• The child will remain with the staff member until his/her group is located at which time they will be returned to their group.</li> <li>• We have CCTV throughout the Park including the play area exits and entrances.</li> </ul>
<b>Outbreaks of Illness</b>	Public Safety	Visitors to the park  Staff	<ul style="list-style-type: none"> <li>• Health &amp; Safety &amp; Hygiene controls are in place at all our catering outlets.</li> <li>• We have several public toilet facilities on site.</li> <li>• Disabled facilities are available for visitors.</li> <li>• All washrooms/toilets are serviced regularly throughout the day to maintain high standards of hygiene and cleanliness.</li> </ul>
<b>Allergens</b>	Allergic reaction	Visitors to the park Staff	<ul style="list-style-type: none"> <li>• Allergens labelled on all menus at all on site catering outlets</li> <li>• Full allergen information available via QR code and physical folder in all catering outlets</li> <li>• Digital version of the menu available on our website to be viewed before visiting</li> <li>• Where allergens (i.e. peanuts and/or tree nuts) are used in Enrichment activities with the public, clear signage is used and no child is allowed to participate without verbal confirmation from their supervising adult(s).</li> </ul> <p><b>NB.</b> <i>Monkey World – Ape Rescue Centre is not a nut free site, as nuts form a key part of our primates’ diet, and are vital to their health. Our Primate Care Staff carry</i></p>

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			<p><i>out scatter feeds throughout the day to all primates in their enclosures, and nuts may be a part of these feeds.</i></p> <p><i>As the majority of the park is open and outside, to our knowledge, the presence of nuts in enclosures has never created a problem. The enclosures to the primates are double fenced too, so the primates are never within two metres of the public (outside) or through a glass viewing window inside.</i></p> <p><i>We do have an appeal running yearlong for donations of food items, of which nuts are amongst them. On bank holidays, we also ask for donations of nuts, along with other food items. However, we will never accept open bags of nuts, donations are stored out of public area, and fed and handled by staff only.</i></p> <p><i>We do also allow families to bring picnics to the park and so we can never guarantee that the park is completely nut free in public areas. Our café will also contain some foods that may have nuts in.</i></p>
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