



Face Covering Rules

Monkey World's policy is that everyone over the age of 3 must wear a mask, covering or visor/ shield when visiting the park. Our primates are at risk of contracting Covid-19 and we must do everything in our power to protect them, and of course, our staff who are in close proximity with them. It would be devastating for the future of the park to have to close our doors again so this is the best way to mitigate that risk. We appreciate that some individuals will not want to visit because of this decision which is, of course, their prerogative.

There are some exemptions:

- Children under 3 years old are not required to wear a mask or covering for their own safety.
- Individuals with asthma, chronic obstructive pulmonary disease (COPD), or other respiratory disabilities may not be able to wear a face mask but are asked to wear a face shield / visor instead.
- Individuals with a disability which would prevent them from being able to remove the mask themselves are exempt, eg. Cerebral palsy.
- Individuals with a diagnosed sensory sensitivity such as ASD (Autism Spectrum Disorder) are exempt.
- Individuals who use mouth control devices such as a sip and puff to operate a wheelchair or assistive technology, or use their mouth or tongue to use assistive ventilators will be unable to wear a mask and so exempt.
- Individuals who have a physical disability which would make wearing a mask an impossibility, e.g. cochlear implants, are exempt.

If this is applicable to you, please contact our office staff at admin@monkeyworld.org with your DLA / PIP proof. We will then ensure this is noted on your booking, and leave a Sunflower Hidden Disabilities lanyard at the gate, with a Mask Exempt card to stop you being challenged by other visitors or staff during your day. If you don't contact the office prior to your visit, you will be denied entry without a mask, covering or visor.